



## Building Customer Relationships

### Technical Specification

CLIENT/SERVER & eBUSINESS SOFTWARE SOLUTIONS

If you would like more detailed information about Caspian CRM products and services, demonstration or meeting with a consultant, please contact us on [info@caspiansoftware.com](mailto:info@caspiansoftware.com) or just call us on +44(0)8705 88 77 00



## Technical Specifications

### Word Processing & Faxing

- Caspian internal word processor
- Microsoft Word 97
- Microsoft Word 2000
- Microsoft Word XP
- ZetaFax with 'personalised' fax and fax mailings

### Database Server

#### Database servers

- All Microsoft SQL servers
- Oracle 7 and 8i. Oracle 9i and 10g TBA

#### Minimum requirements

- Windows NT Server, Windows 2000 Server or Advanced Server, Sun Solaris 8
- 256 MB RAM
- Pentium III 300 MHz computer
- 2 GB of disk space for small database + Free space for RDBMS files

#### Recommended requirements subject to database

- Windows 2000 Server
- 512+ MB RAM
- Pentium III 800+ MHz computer
- 4+ GB of free disk space for database + Free space for RDBMS

### Client/Server

#### Minimum requirements

- Windows 98, 98SE, ME, Windows NT, Windows 2000, Windows XP
- 64 MB RAM
- Pentium II 300 MHz computer
- 150 MB of free disk space for application
- Minimum screen resolution 1024x768, no large fonts

#### Recommended requirements

- Windows 2000 Professional
- 256+ MB RAM
- P4 2GHz processor
- 100+ MB of free disk space for application
- Minimum screen resolution 1024x768, no large fonts

### Web Server

#### Minimum requirements

- Windows NT Server, Windows 2000 Server or Advanced Server
- 192 MB RAM
- Pentium III 450+ MHz computer

- Microsoft IIS Server v4.0 or above as per Microsoft's recommendations

- 200 MB of free disk space for application

#### Recommended requirements

- Windows NT Server, Windows 2000 Server or Advanced Server
- 512+ MB RAM
- Pentium III 800+ MHz computer
- Microsoft IIS Server v4.0 or v5.0
- 200+ MB of free disk space for application

### Web Client

#### Minimum requirements

- Windows 98, 98SE, ME, Windows NT, Windows 2000, Windows XP
- 64 MB RAM
- Pentium III 300+ MHz computer
- Microsoft IE 5.5 or above, recommend latest version and specification for web client
- 28.8 Kbps modem connection

#### Recommended requirements

- Windows NT, Windows 2000
- 128+ MB RAM
- Pentium III 450+ MHz computer
- Microsoft IE 5.5 or above
- 56 Kbps modem connection or higher

### Terminal Server / Citrix Server

As per vendor's hardware specification with appropriate server loading requirements

#### Minimum requirements

- Windows 98, 98SE, ME, Windows NT, Windows 2000, Windows XP
- Terminal Server or Citrix
- 256 MB RAM, plus 32 MB for each concurrent user
- Pentium III 450+ MHz computer
- 250 MB of disk space for application

#### Recommended requirements

- Windows 98, 98SE, ME, Windows NT, Windows 2000, Windows XP
- Terminal Server or Citrix
- 512+ MB RAM, plus 64 MB for each concurrent user
- Pentium III 1+ GHz computer
- 250+ MB of disk space for application